



# **INCREDIBLE** HEATING & COOLING **OIL** LLC

| PREVENTATIVE SERVICE PLAN |



**BIOHEAT.**

5 Barker Dr. Wallingford, CT 06492  
203.265.4328 877.317.4328  
INFO@INCREDIBLEOIL.COM WWW.INCREDIBLEOIL.COM



## | PREVENTATIVE SERVICE PLAN |

### **A. THIS PLAN INCLUDES:**

1. Annual maintenance of oil burner and cleaning of furnace, boiler, or hot water heater.
2. 24-hour emergency service calls (example: no heat).
3. Labor and repair or replacement of the following covered burner parts and controls necessary to repair unit:
4. Oil fired water heaters may be covered at additional cost of \$79.99

### **B. EXCLUSION FROM COVERAGE:**

1. Filters, nozzles, strainers, clogged oil lines, and starting equipment due to oil run outs.
2. Service calls resulting from switches, in the off position, air cleaners, blown fuses, resetting circuit breakers, main or emergency switches off, turning up thermostat, flooded heating systems, no water in boiler, clogged air filters, no oil (unless on automatic delivery), humidifiers, loss of power, venting your radiators, draining your expansion tank, or any other reason including acts of God and nature.
3. If you have misused your heating system, attempted repairs yourself, or hired an outside party to attempt repairs.
4. If you request us to arrive at your residence after our normal business hours (8:00a.m. - 4:00 p.m.) to repair noises, odors, or leaks when your furnace or boiler is still operational and providing heat.
5. All types of water damage.

License # 391394 Hod# 0828



C. TERMS & CONDITIONS:

- 1. If Incredible Oil Heating & Cooling, LLC is not the provider of home heating fuel, this contract will not be honored.
2. Annual maintenance of heating units will be done only during business hours and are the responsibility of the homeowner to schedule the appointment with Incredible Oil Heating & Cooling, LLC.
3. Non-Emergency calls will be serviced during normal working hours. Service calls after 4:00 p.m. weekdays, noon on Saturday, (during heating season) all day Sunday or Holidays which are non-emergency no heat calls will be billed at prevailing rates.
4. We will replace, without charge, oil burner parts and controls that become defective through normal wear and use, and are available from a local supply source.
5. Contract is valid for one year from date of purchase. No refund will be given if policy is cancelled before expiration date.

Cut Here

NAME \_\_\_\_\_
ADDRESS \_\_\_\_\_ FLOOR \_\_\_\_\_
CITY \_\_\_\_\_ ZIP \_\_\_\_\_
PHONE# \_\_\_\_\_ DATE \_\_\_\_\_



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I wish to apply for the parts & service agreement, as defined in this contract.

The Bronze Plan is \$199.99 + (\$12.70 tax) add \$79.99 5.08 tax) for oil fired hot water heater.

The Silver Plan is \$299.99 + (\$19.05 tax) add \$79.99 5.08 tax) for oil fired hot water heater.

The Gold Plan is \$399.99 + (\$25.40 tax) add \$79.99 5.08 tax) for oil fired hot water heater.

PAYMENT OPTIONS:

Enclosed is a check ( or money order) for \$\_\_\_\_\_ Checks made payable to INCREDIBLE HEATING & COOLING, LLC

Visa Mastercard Discover Other\_\_\_\_\_

CC # \_\_\_\_\_ Exp. Date \_\_\_\_\_ Amount: \$\_\_\_\_\_

Signature \_\_\_\_\_

Payment must accompany return stub for contract to be valid.